For the Patent Corps to be effective in producing quality products and services, certain characteristics are necessary in the work environment.

The major contributors that need to be present include:

- Effective Tools
- Formal Training
- Timely Coaching/Mentoring Help
- Manageable Applicant Driven Quality

The perception survey below is intended to rate the status/progress towards our achieving a healthy quality environment.

1. Please indicate your current discipline:

   1) Biotech/Chemical (1600/1700)
   2) Electrical (2100/2400/2600/2800)
   3) Mechanical (3600/3700)
   4) Design (2900)

2. During the past quarter, please indicate your level of satisfaction with the following tools that are needed to perform your work (consider content and reliability):

   2A Search tools
   1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied

   2B Office action tools (e.g. OACS, e-Red Folder)
   1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied

   2C Application Viewing Tools (e.g. eDAN, DAV)?
   1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied

   2D Other electronic resources (e.g. MPEP, telework tools)
   1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied

3. Please indicate your level of satisfaction over the past quarter with the training opportunities that have been provided to maintain/improve the quality of your work (consider the number and diversity of trainings offered):

   3A Technical training
   1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied

   3B Legal training
   1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied

   3C Practice and procedure
   1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied

   3D Automation training
   1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied

   3E Professional development
   1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied
4 During the past quarter, please indicate your level of satisfaction with the effectiveness of training you have received to maintain/improve the quality of your work (mark N/A if you did not receive any training within the past quarter):

4A Technical training
1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied  6= NA

4B Legal training
1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied  6= NA

4C Automation training
1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied  6= NA

4D Professional development
1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied  6= NA

5 During the past quarter, please indicate your level of satisfaction with the effectiveness of coaching/mentoring received to maintain/improve the quality of your work:

5A Technical (including search)
1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied  6= NA

5B Practice and procedure
1= Very Dissatisfied  2= Dissatisfied  3= Neutral  4= Satisfied  5= Very Satisfied  6= NA

6 During the past quarter, overall, how would you rate the internal USPTO factors (training, tools, coaching, etc.) that impact your ability to provide high-quality patent examination?
   1) Very Poor
   2) Poor
   3) Fair
   4) Good
   5) Excellent

7 During the past quarter, consider your examination experiences relating to incoming patent applications. To what extent did the applicants and/or their agents/attorneys facilitate high-quality patent prosecution with respect to:

7A Clarity and completeness of specifications
1= Not At All  2= Small Extent  3= Moderate Extent  4= Large Extent  5= NA

7B Clarity of claims
1= Not At All  2= Small Extent  3= Moderate Extent  4= Large Extent  5= NA

7C Manageable number of claims
1= Not At All  2= Small Extent  3= Moderate Extent  4= Large Extent  5= NA

7D Claims drafted to capture concept of invention
1= Not At All  2= Small Extent  3= Moderate Extent  4= Large Extent  5= NA

7E Claims vary reasonably in scope from broad to narrow to facilitate examination
1= Not At All  2= Small Extent  3= Moderate Extent  4= Large Extent  5= NA

7F Art cited in IDS is material to patentability
1= Not At All  2= Small Extent  3= Moderate Extent  4= Large Extent  5= NA

7G Clarity of translations for foreign applications
1= Not At All  2= Small Extent  3= Moderate Extent  4= Large Extent  5= NA

7H Clarity and completeness of drawings
1= Not At All  2= Small Extent  3= Moderate Extent  4= Large Extent  5= NA
During the past quarter, consider your examination experiences relating to your written and personal interactions with applicants and/or their agents/attorneys. To what extent did the applicants and/or their agents/attorneys facilitate high-quality patent prosecution with respect to:

8A Clarity of responses to Office actions
1= Not At All       2= Small Extent       3= Moderate Extent       4= Large Extent       5= NA
8B Thoroughness of response to Office actions in addressing the specific issues set forth in the Office action
1= Not At All       2= Small Extent       3= Moderate Extent       4= Large Extent       5= NA
8C Citation to the specification and/or drawings that provide support for newly added claim limitations
1= Not At All       2= Small Extent       3= Moderate Extent       4= Large Extent       5= NA
8D Preparedness to efficiently and effectively conduct an interview
1= Not At All       2= Small Extent       3= Moderate Extent       4= Large Extent       5= NA
8E Professional demeanor displayed in an interview to advance prosecution
1= Not At All       2= Small Extent       3= Moderate Extent       4= Large Extent       5= NA

During the past quarter, overall, how would you rate the various external factors (patent applicants/agents/attorneys and their interactions) that impact your ability to provide high-quality patent examination?

1) Very Poor
2) Poor
3) Fair
4) Good
5) Excellent